# BEFORE THE FORUM

#### FOR REDRESSAL OF CONSUMER GRIEVANCES

## IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

### On this the day of 20<sup>th</sup> March 2018 In C.G.No:200/ 2017-18/Ongole Circle

#### Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

**Independent Member** 

Between

Sri. P. Venkata Ramana, 1-203-E-157-B, Power Office Back Side, Markapur, Prakasham-Dist Complainant

AND

1. Assistant Engineer/O/Markapur

2. Assistant Divisional Engineer/ O/Markapur

3. Divisional Engineer/Operation /Markapur

Respondents

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#### **ORDER**

- 1. Sri. P. Venkata Ramana and several others stated to be the residents of rear side of 33/11 KV SS Markapur presented a complaint before this Forum during the Vidhyut Adalat conducted at Markapur on 15.11.2017. The complainants in their complaint have informed that they are residing rear side of the Markapur Town, 33/11 KV substation. 11 KV line is passing over the houses, due to which the residents are under the apprehension that the 11 KV line may cause accidents. Further the complainants have also expressed their difficulty in constructing first floor of the residences. They have also informed that at present the 11 KV line is an idle one and hence requested to dismantle the 11 KV line passing over the residences.
- 2. The Respondents. No.1 and 2 filed their written submissions jointly wherein they have submitted that soon after receipt of the complaint they have physically inspected the ground conditions and noticed that 11 KV Kondepalli feeder emanating from 33/11 KV Markapur Sub-Station was laid very long back to extend power

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supply to Kondepalli Village and to the AGL services. Certain consumers of Markapur town constructed houses beneath the 11 KV line unauthorizedly without observing proper clearance and without obtaining approvals from the local bodies. Since the 11 KV Kondepalli feeder is essential to cater to the future needs of Markapur Town, the 11 KV Kondepalli feeder cannot be dismantled. Hence the request of the complainants cannot be considered.

- 3. During the teleconversation with the complainant at 11.20 A.M. on 13.03.2018 by the Secretary/CGRF, the prevailing conditions have been explained in detail.
- 4. Since the 11 KV Kondepalli feeder line which was laid long back to cater to the future needs and expansion of Markapur Town, and further the residents of rear side of sub-station have constructed houses unauthorisedly without observing proper clearance and without obtaining necessary approvals from local bodies, the complaint is not maintainable and hence liable to be dismissed. Accordingly the complaint is dismissed.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 20th March 2018.

Sd/-

Sd/-

Sd/-

Sd/-

Member (Finance)

Member (Technical)

Independent Member

Chairperson

Forwarded By Orders

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Secretary to the Forum

То

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka

Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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